Enterprise Solutions
Managed Routers

Avoid the Distractions of Micro-Management

Routers play an integral role in the large, distributed enterprise — serving as the workhorse behind modern communication networks and enabling the digital transformation taking place across business today. As enterprise networks have become more complex, routers have become far more sophisticated themselves and now carry out an array of tasks in order to keep information moving in an efficient and secure manner.

While vital to your network, managing routers can become a resource-intensive responsibility for internal IT staff. Considering the full lifecycle of the hardware, from configuration and installation to management and support, there are alternative cost-effective solutions that can alleviate these burdens and enable your organization to re-focus on initiatives that drive business. Common challenges faced today often include:

• Updating legacy hardware

• Keeping up with configuration changes

• Finding the right balance between functionality and cost
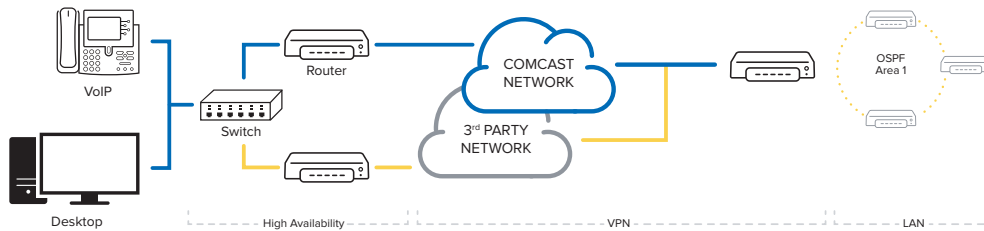
Comprehensive Router Management

In addition to managing your router, Comcast Business has the support capabilities and the flexible options needed in order to help you craft the solution your organization needs to achieve success and build the business of tomorrow. Alongside a Managed Router service, Comcast Business offers the following supporting services:

• Installation and maintenance

• Router configuration

• Equipment purchase and rental options

• Managed firewall and VPN

• 4G LTE wireless back-up

• Advanced Help Desk

• Static IP

Managed Router

Comcast Business Enterprise Solutions offers an end-to-end, premise-based solution that includes equipment, configuration, change management and help desk support. This solution can enable customers to retain their existing equipment and select from supported equipment options in order to create the managed router service that meets their needs and removes the inconvenience of router management.

Virtual Private Network

• Create a private connection between sites using IPsec and other secure protocols

• Virtual router redundancy protocol available

• WAN performance optimization

High Availability

• Dual router option for single location

• 4G LTE wireless back-up

Router Configuration

• Quality of service, LAN segmentation, automatic failover and load balancing

• WAN/LAN protocol-based restrictions

• Basic firewall security

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Managed Services*

Managed Connectivity	Managed Security	Managed Business Continuity
• Managed Broadband • Wide Area/Metro Ethernet • Cellular Data	• Firewall • VPN • UTM	• Cellular Data • Fixed Line
Managed WiFi • Basic, Advanced, Premium, Custom	**Managed Router** • VPN • High Availability Option Supported • Custom Configuration	**Managed Voice** • Nationwide Coverage

Professional Services

Maintenance	Help Desk	Monitoring
• Same Day • Next Day	• Advanced Help Desk Support	• Proactive Monitoring • Proactive Management

IT Deployment Services

Professional Installation	Professional Technician Services	WAN/LAN Assessment
• Technology Integration • Test and Turn-up • On-Premise Installation	• Break-Fix • LAN/WAN Infrastructure • Structured Cabling	• Site Surveys
Depot Services • Spares Management		

Excellent Customer Service

- Four fully redundant Customer Care Centers located in Naperville, IL, Cincinnati, OH, Denver, CO, and Tampa, FL dedicated to Enterprise customers
- Seventeen Regional NOCs – with experienced technicians and engineers
- Customer Care to attend to issues 24/7/365

About Comcast Business

Comcast Business is a part of Comcast, a Fortune 50 company and technological leader. Comcast Business provides advanced communication solutions to help organizations of all sizes meet their business objectives. Through a next-generation network that is backed by 24/7 technical support, Comcast Business delivers Managed Enterprise Solutions for cost-effective, simplified communications management.

29 million +
Internet customers, the biggest ISP in the U.S.

90%
of footprint with Gigabit broadband

$1.5 billion
in annual capital investment

160,000 +
employees across the United States

$85 billion +
in revenue

For more information, visit our website at:
business.comcast.com/enterprise/industry-solutions/professional-services

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