

Enterprise Solutions Managed WiFi

COMCAST
BUSINESS
BEYOND FAST

WiFi: A Business Imperative for Today's Enterprise

Due to intense competition, stores, banks, hospitals, restaurants and branch offices are all evolving into technology-enabled hubs that are designed to help improve the customer experience and drive customer loyalty. As people become increasingly immersed in technology, smart devices and the Internet, they expect businesses to provide a strong WiFi connection that will enable them to virtually connect from anywhere at any time. With this expectation comes the challenge for businesses to keep up with demand and the necessity to find answers for security, scalability and performance issues. With its Managed WiFi, Comcast Business has a solution that meets your specific requirements.

Managed WiFi Basic

- Bandwidth allocation – limit visitor access and increase speed for your core business
- WiFi on/off times – restrict public WiFi availability to when the business is open for improved online security
- Password protection for private WiFi SSIDs – establish a log-on password

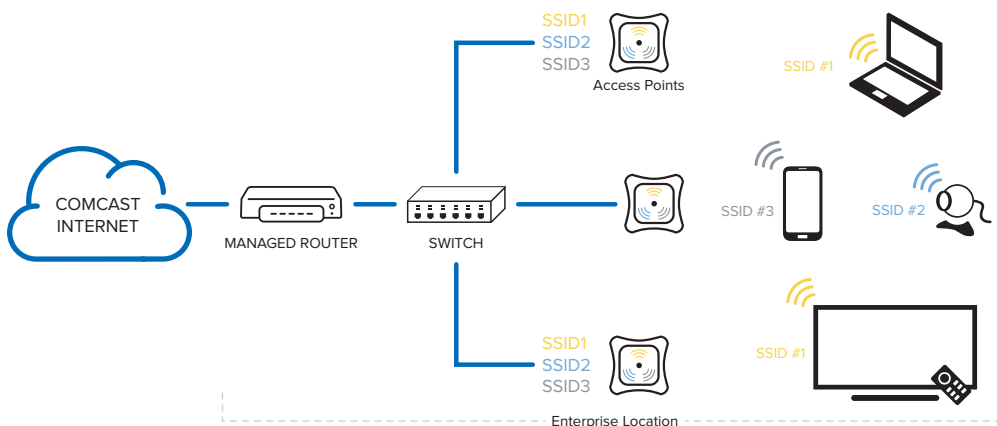
Managed WiFi Advanced

Includes all of the options available in the WiFi Basic service, plus:

- Option to stipulate the maximum time any single user may use WiFi within a 24-hour span
- Choice of limiting the total bandwidth available to a single user
- Usage analytics, with standard reports of WiFi network users

Managed WiFi Premium

All of the perks of our WiFi Advanced service with the addition of an exceptional public WiFi management layer. The result is a service that supports the modern enterprise's private WiFi needs while also enabling an exceptional public WiFi experience without the burden of ramping up staff, training store personnel on support or investing other resources towards a public WiFi offering. To enhance our customer's public WiFi experience, Comcast Business is able to provide access to XFINITY WiFi with over 12 million hotspots nationwide. XFINITY WiFi will create an XFINITY hotspot at your store locations and will provide direct end user support.



User Experience

- Users log onto one of the largest WiFi hotspot environments in the nation
- 24/7 support for any issues
- Provides complimentary access to the internet for WiFi users

Enterprise Advantages

- Public WiFi service can help drive customer experience
- Cloud reporting includes WiFi usage, traffic and analytics
- Equipment installation, maintenance and repair managed by Comcast
- 24x7 monitoring, helpdesk, dispatch and field support

Managed WiFi Premium supports the modern enterprise's private WiFi needs while also enabling an exceptional public WiFi experience without the burden of ramping up staff, training store personnel on support or investing other resources towards a public WiFi offering.

Online Security

- Public WiFi traffic runs over a separate VLAN and can be configured to use a separate internet connection
- Cable modem termination systems (CMTS) enable partitioned data flow, separating the public WiFi traffic from the business traffic
- Online security solution to monitor and help detect threats

WiFi Custom Service

Comcast Business offers a WiFi solution that is flexible enough to meet the unique challenges faced by today's large, geographically distributed enterprise.

Managed Services*		
Managed Connectivity <ul style="list-style-type: none">• Managed Broadband• Wide Area/Metro Ethernet• Cellular Data	Managed Security <ul style="list-style-type: none">• Firewall• VPN• UTM	Managed Business Continuity <ul style="list-style-type: none">• Cellular Data• Fixed Line
Managed WiFi <ul style="list-style-type: none">• Basic, Advanced, Premium, Custom	Managed Router <ul style="list-style-type: none">• VPN• High Availability Option Supported• Custom Configuration	Managed Voice <ul style="list-style-type: none">• Nationwide Coverage
Professional Services		
Maintenance <ul style="list-style-type: none">• Same Day• Next Day	Help Desk <ul style="list-style-type: none">• Advanced Help Desk Support	Monitoring <ul style="list-style-type: none">• Proactive Monitoring• Proactive Management
IT Deployment Services		
Professional Installation <ul style="list-style-type: none">• Technology Integration• Test and Turn-up• On-Premise Installation	Professional Technician Services <ul style="list-style-type: none">• Break-Fix• LAN/WAN Infrastructure• Structured Cabling	WAN/LAN Assessment <ul style="list-style-type: none">• Site Surveys
Depot Services <ul style="list-style-type: none">• Spares Management		

Excellent Customer Service

- Four fully redundant Customer Care Centers located in Naperville, IL, Cincinnati, OH, Denver, CO, and Tampa, FL dedicated to Enterprise customers
- Seventeen Regional NOCs – with experienced technicians and engineers
- Customer Care to attend to issues 24/7/365

For more information, visit our website at:

business.comcast.com/enterprise/industry-solutions/professional-services

About Comcast Business

Comcast Business is a part of Comcast, a Fortune 50 company and technological leader. Comcast Business provides advanced communication solutions to help organizations of all sizes meet their business objectives. Through a next-generation network that is backed by 24/7 technical support, Comcast Business delivers Managed Enterprise Solutions for cost-effective, simplified communications management.

29 million +

Internet customers, the biggest ISP in the U.S.

90%

of footprint with Gigabit broadband

\$1.5 billion

in annual capital investment

160,000 +

employees across the United States

\$85 billion +

in revenue

COMCAST
BUSINESS

BEYOND FAST