Comcast Business
SIP Trunks

Our Award-Winning Advanced Voice Solution

Comcast Business SIP Trunking is a next generation voice solution that provides a virtual connection from your IP PBX to the Comcast Network. SIP Trunking offers an ideal way to take advantage of the latest VoIP technologies and benefits, including business continuity features to help ensure you never miss a call even if disaster strikes.

If you need a flexible, intelligent way to maximize voice services on your IP PBX, Comcast Business SIP Trunks are the solution.

Cost Effective
Maximize your existing capital IP PBX investment and reduce voice-line spend with trunk technology.

Secure
Voice services are prioritized and network equipment is secured by 2 layers of authentication.

Scalable
Add channels as needed, one at a time, instead of purchasing in packs.

Reliable
Advanced business continuity features provided on a Comcast-owned and managed network.

Services are monitored 24/7/365 with dedicated support provided through our national Network Operations Center (NOC).

Network
Comcast has the largest private VoIP network in the nation and is the fourth largest voice provider in the US.

Single Provider Value
Simplify and centralize management of your voice services and bundle with additional Comcast Business services for greater value.

The Comcast Network
No matter which Voice Solution you choose, you will have the reliable Comcast Network behind it. With over 149,000 national route miles of fiber, the Comcast Network is the largest facilities-based last mile alternative to the phone company in the country.

Standard Features
- Dedicated 100 Mbps port
- Dedicated voice bandwidth
- 6 to 800 concurrent calls over Fiber (46 over Coax/HFC)
- Multiple trunk group configurations
- Managed QoS
- Service Level Agreement
- Multiple Caller ID options
- Calling Name Delivery (CNAM) down to the telephone number (TN) level
- Direct Inward Dial (DID) and Direct Outward Dial (DOD)
- Call Detail Records (CDR)

Standard SIP Offer
- 4,600 minutes of domestic long distance (200 minutes per CCS)
- Unlimited local and intra-lata calling

Continuity Features
- Failover/Overflow: Helps ensures calls won't be missed by supplying additional bandwidth when there is an outage, or when all lines are busy
- Call Forward Not Reachable to the telephone number (TN) level
- Destination Unreachable

Enhanced Trunk Group Features
- Multi-Site Load Balancing allows for calls to route to additional channels on other trunk groups
- On demand bursting increases call capacity 20% to accommodate spikes in call volume

Learn more about SIP Trunks and our other advanced voice solutions at **business.comcast.com/voice**